

The VFC Standalone Dongle and Dongle Drivers

You will need to have a VFC dongle inserted to run VFC.

VFC supports two different types of dongle. Older licenses typically used a Green dongle. This requires drivers to function (please see below).

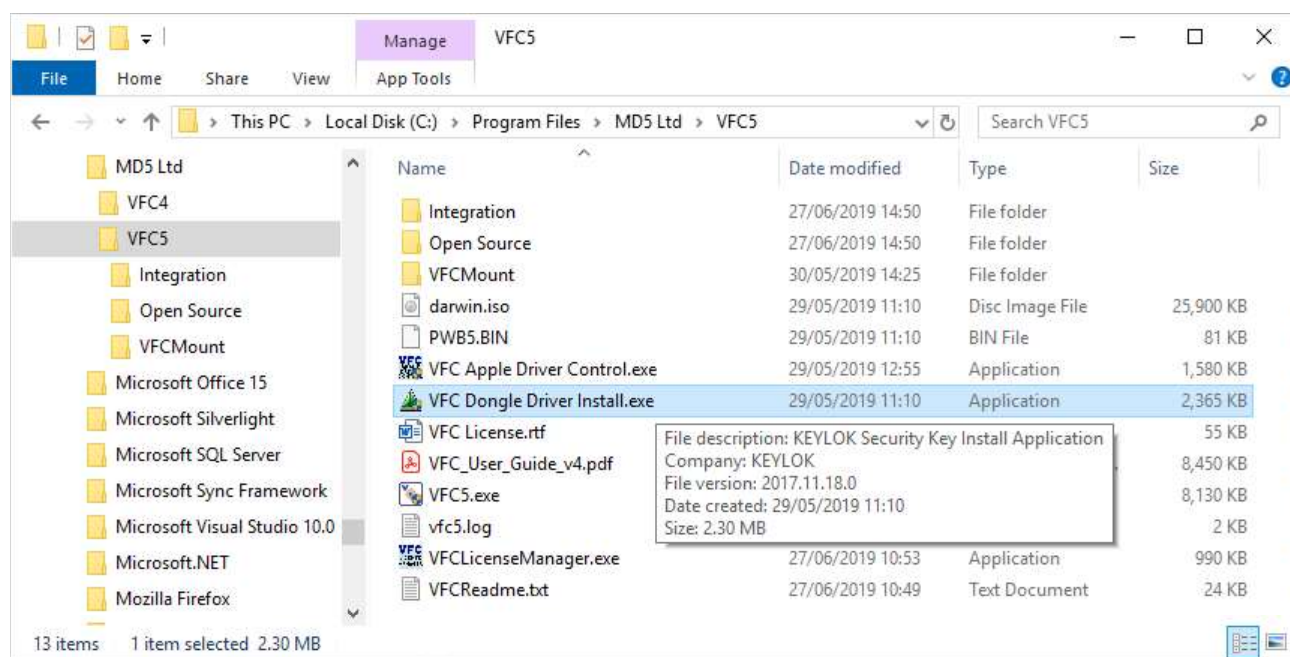
More recent licenses use a White dongle. This does not require any drivers.

Installing the Dongle Driver (Green Dongle Only)

To run VFC with a Green dongle, you will need to install the required dongle drivers using the VFC Dongle Driver Install executable which is located either in your installation folder.

With VFC5, the installation folder is located in either:

[Program Files>MD5 Ltd>VFC5](#) or [Program Files \(x86\)>MD5 Ltd>VFC5](#)



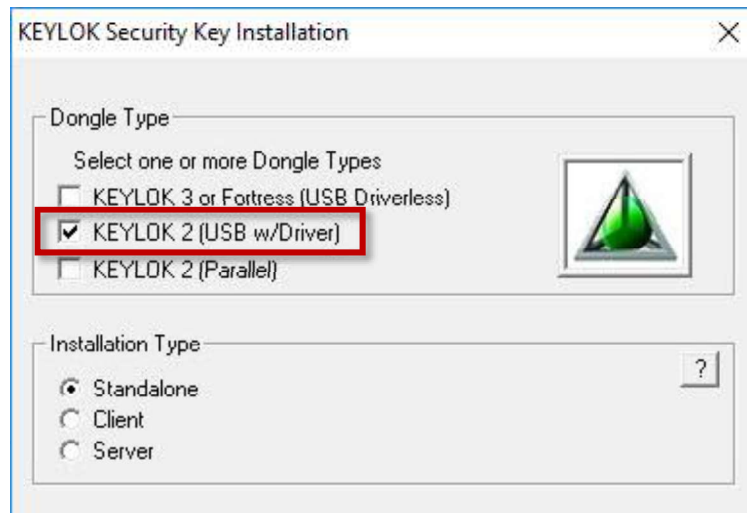
You must remove the dongle from the Host machine prior to installing the dongle drivers.

The Dongle Driver Installation should be run as an administrator. Right click on the appropriate executable and select 'Run as administrator'.

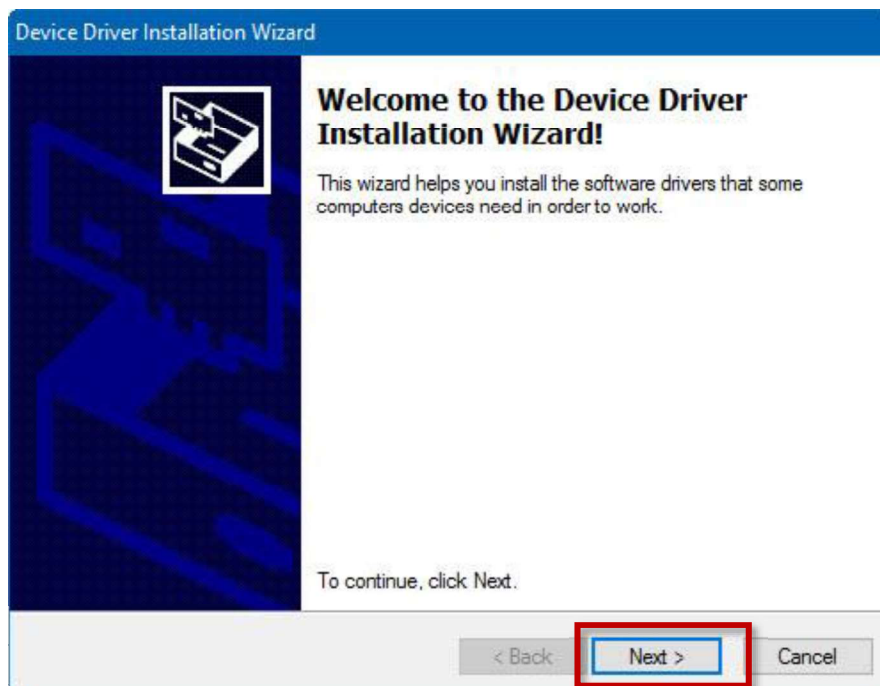
You will be presented with installation options. VFC5 is only designed to work as a standalone license. Old Green dongles should be installed as 'KEYLOK 2 (USB w/Driver)' and 'Standalone'.

NB Please note if you have a legacy multi-seat Network dongle, these do not work with VFC v5. This is a 'Fortress' dongle so you can try installing the driver as 'KEYLOK 3 or Fortress (USB Driverless)' and 'Standalone' but this will only allow one user to use it at a time. If you experience difficulties, or need more assistance, please contact technical Support to replace your dongle.

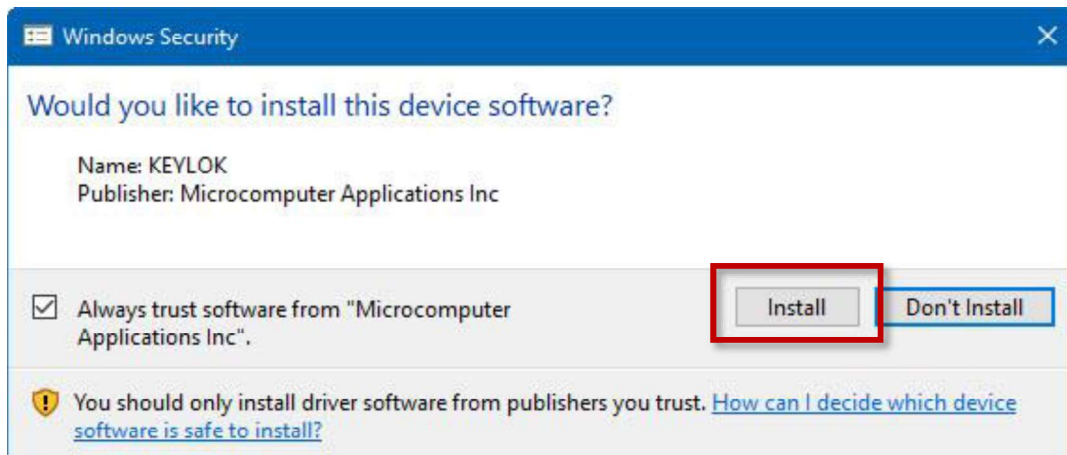
Select 'KEYLOK 2 (USB w/Driver)' and Standalone:



Select the correct settings and choose and 'Begin Install' to start the installation wizard.

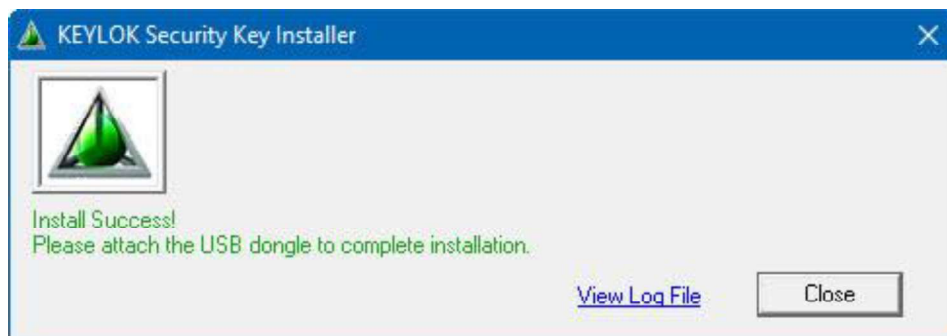


Click Next



Click Install

Click Finish



Because the [VFC License Manager](#) application (used to download software updates, update license subscriptions and refresh dongle data) requires a dongle to be present in order to query and process updates, the Dongle Drivers will also be required to use this, if using a green dongle.

If you attempt to run VFC without a dongle, or with a green dongle and the dongle drivers have not been installed, you will see an error message; please refer above for instructions.

If you still experience problems, please visit the FAQs section of this guide/our website and failing that, contact our support team via support@md5.uk.com.

How do I get Additional Support?

You will find the most up-to-date version of the VFC User Guide and other useful documentation available to download online at:

vfc.uk.com/downloads

Please check the User Guide in the first instance. For other enquiries not answered by the User Guide, please:

- e-mail support@md5.uk.com or
- call us on +44 (0)1924 220 999 between 08.30 and 16.30 GMT

We aim to respond to all requests within 48 hours.